

FIG. 1
PRIOR ART

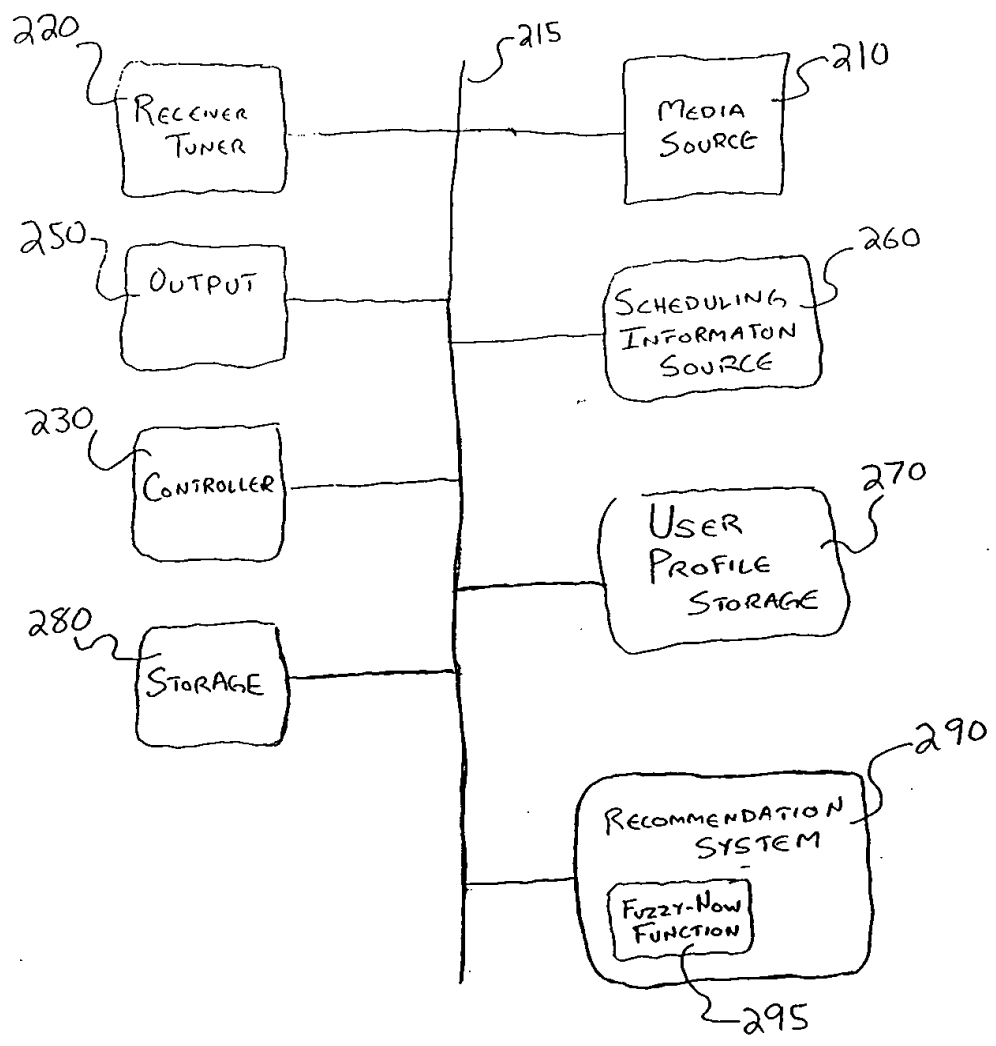


FIG. 2

PRIOR ART

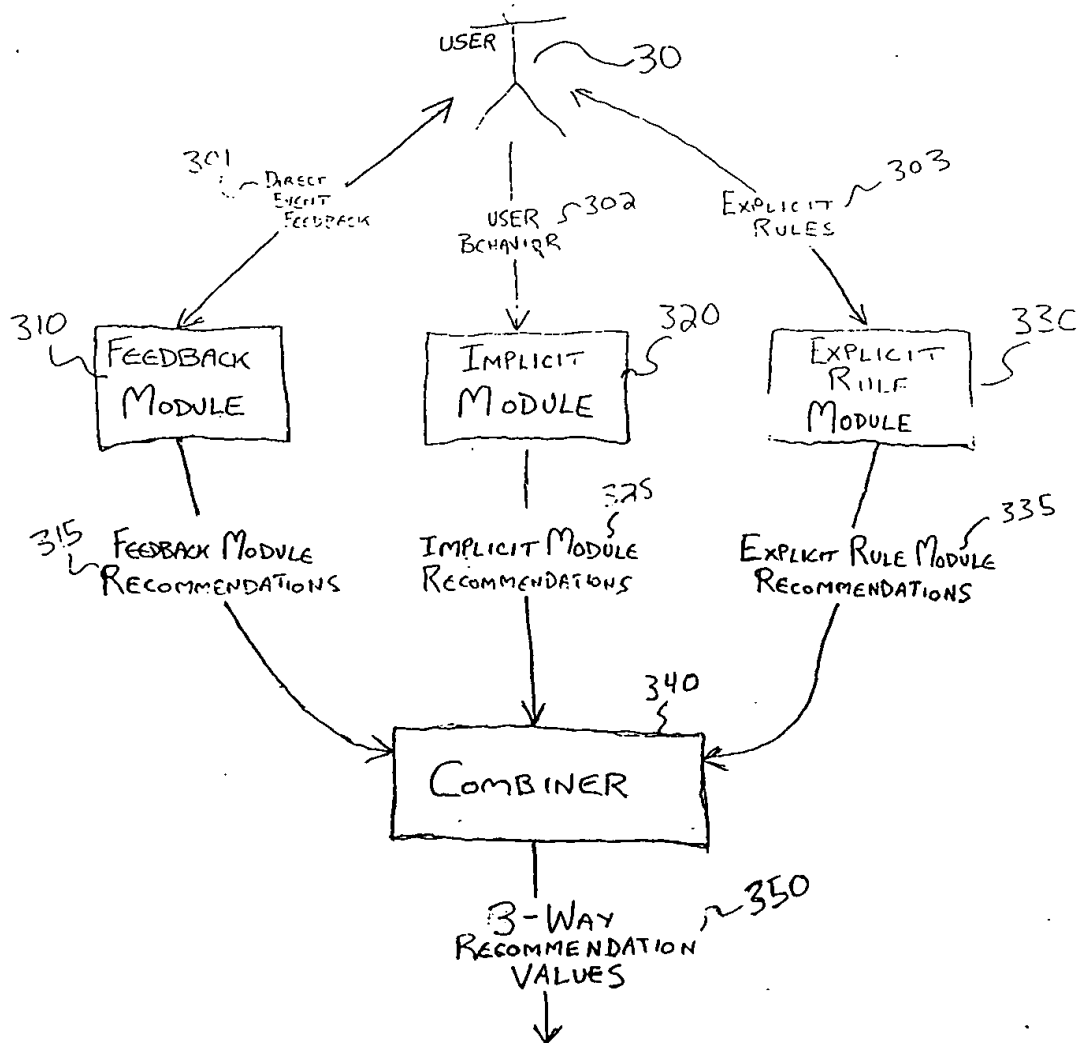


FIG. 3

FIG. 4A
PRIOR ART

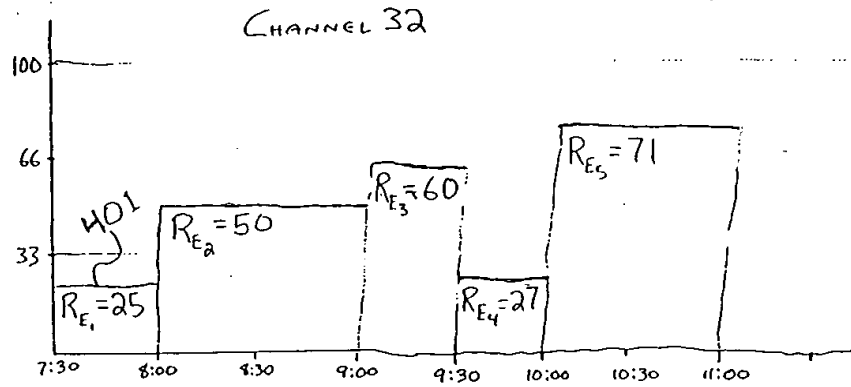


FIG. 4B
PRIOR ART

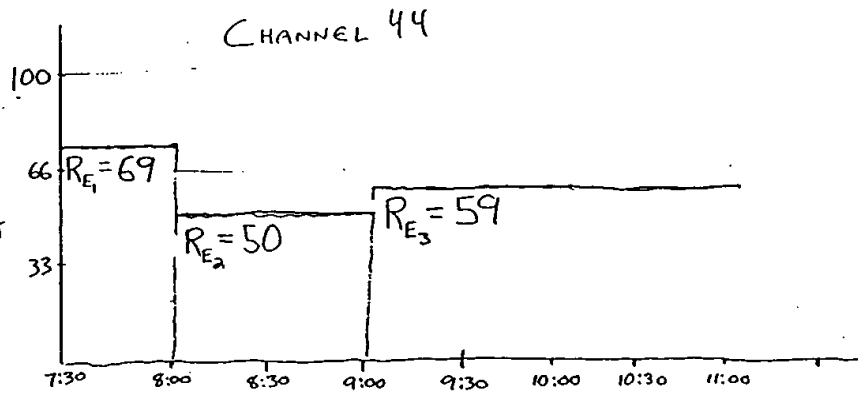
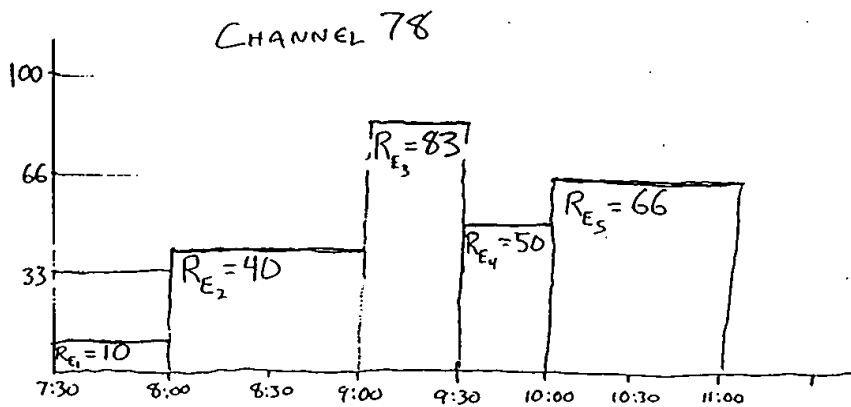


FIG. 4C
PRIOR ART



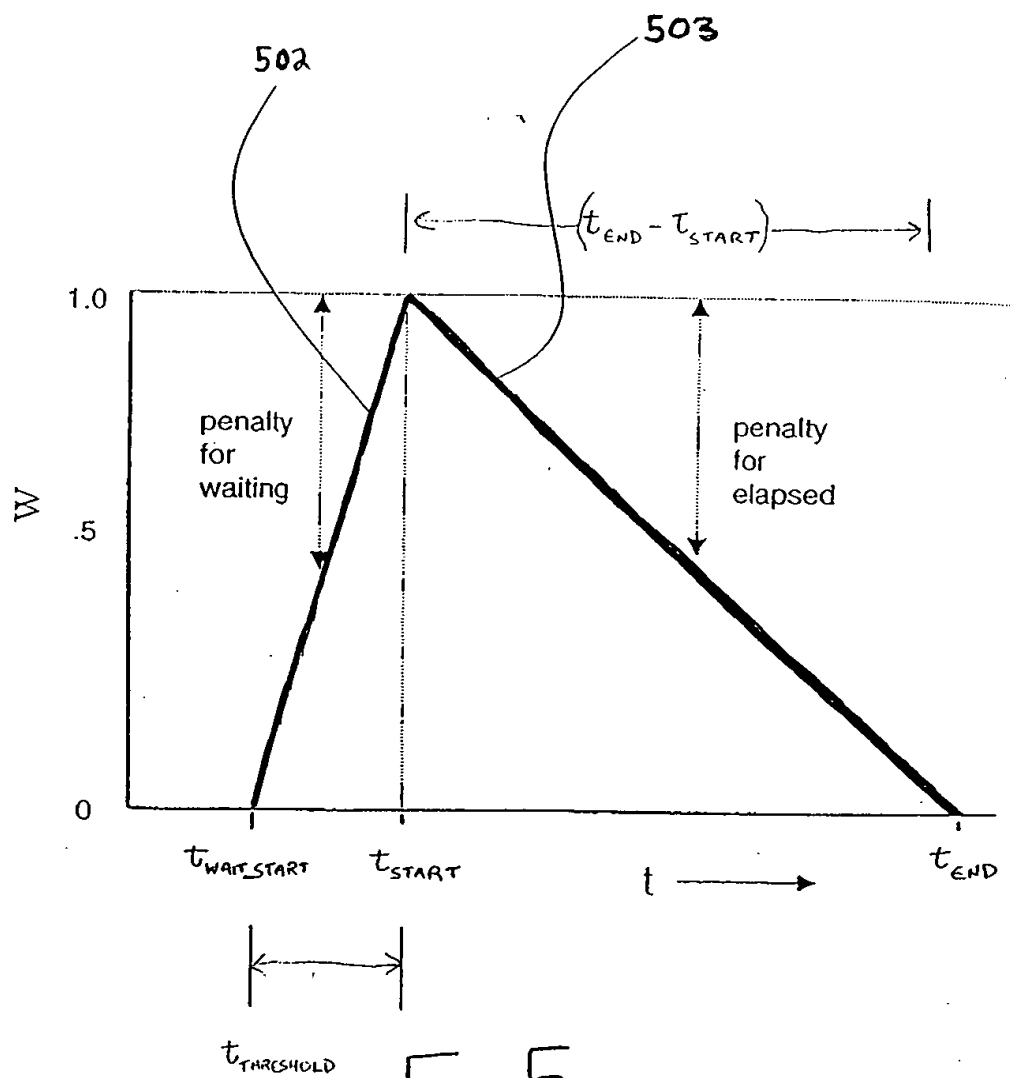


FIG. 5
PRIOR ART

FIG. 7A
PRIOR ART

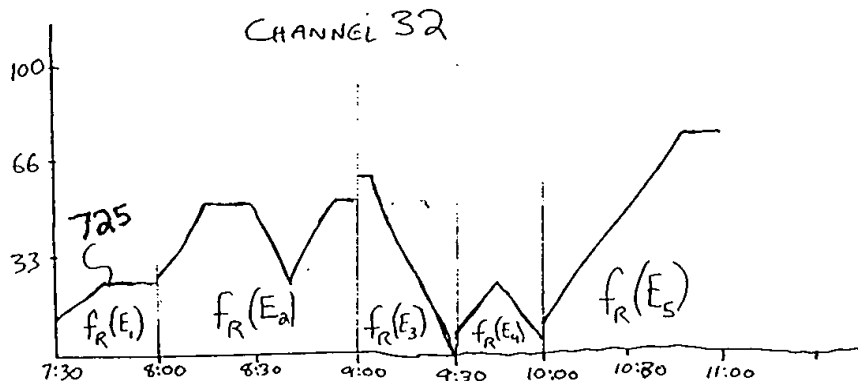


FIG. 7B
PRIOR ART

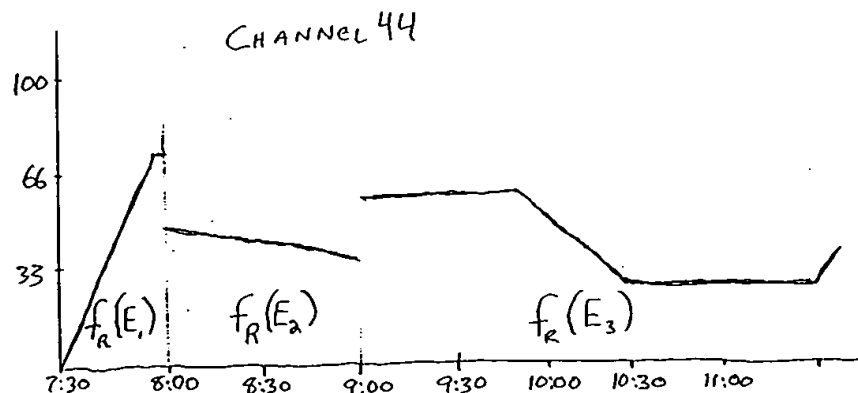
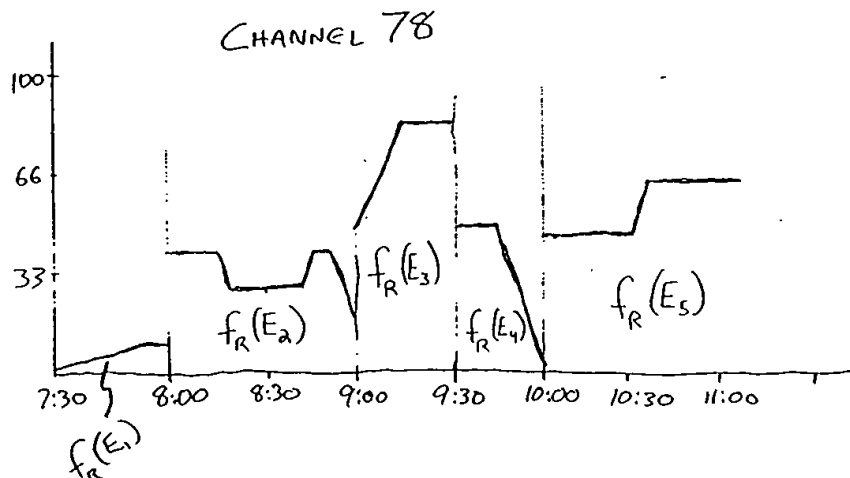
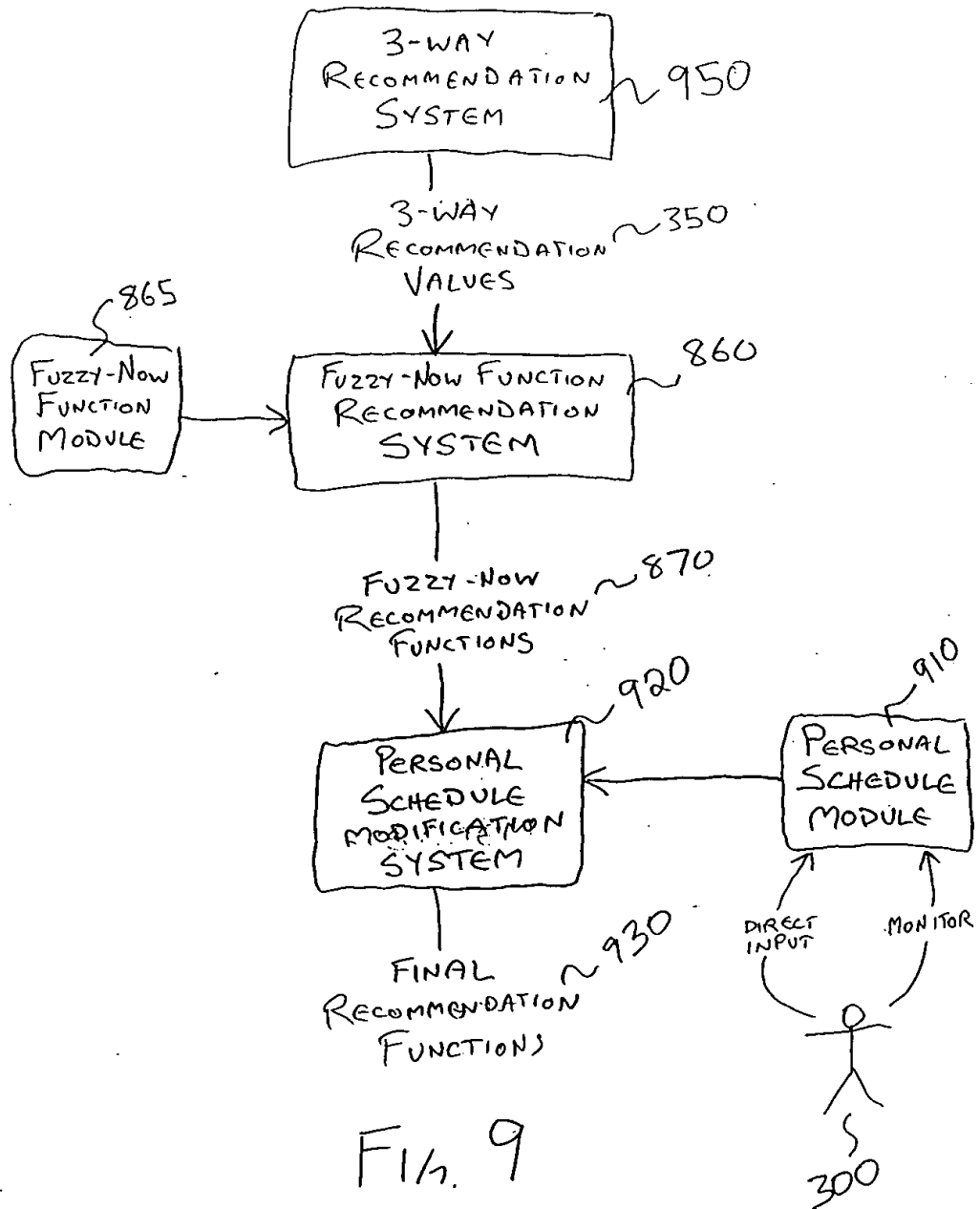


FIG. 7C
PRIOR ART





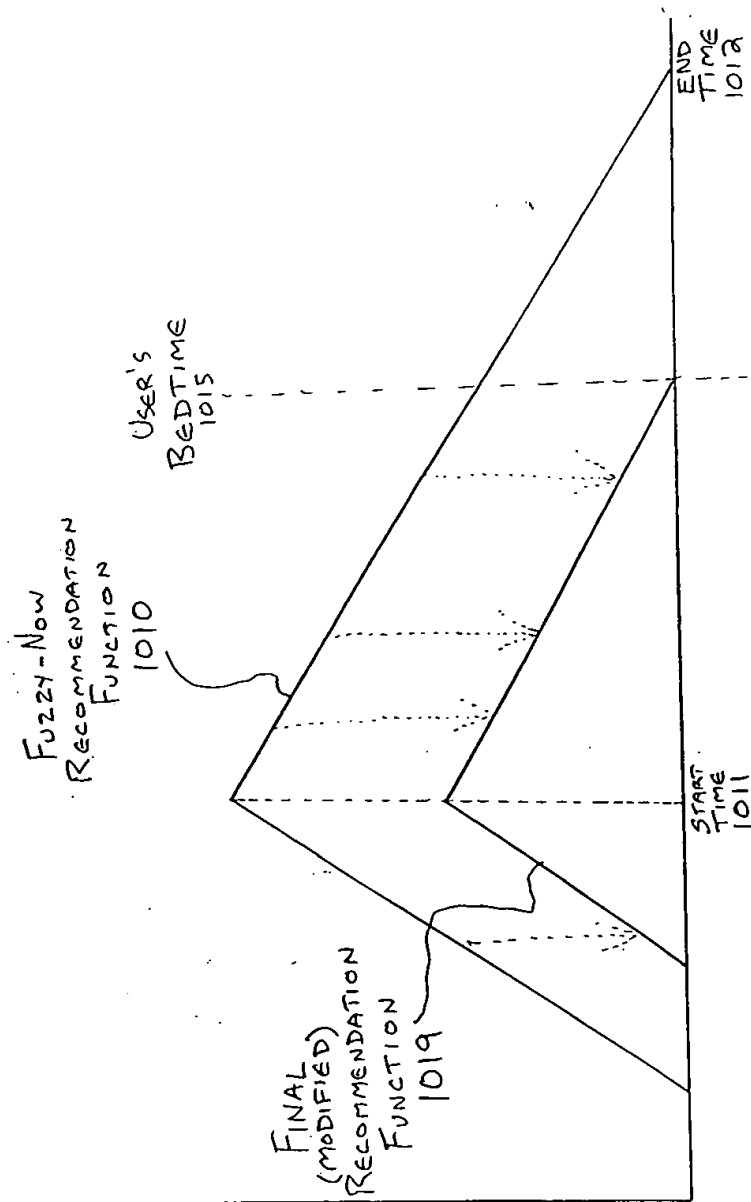


FIG. 10A

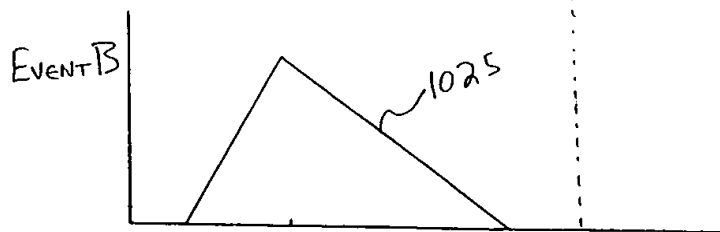
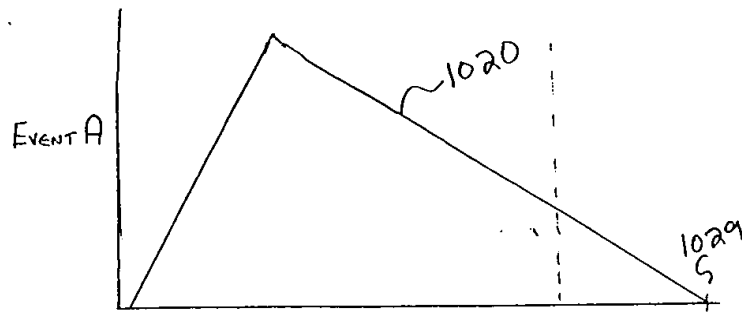


FIG. 10B
FUZZY-NOW
RECOMMENDATION
FUNCTIONS

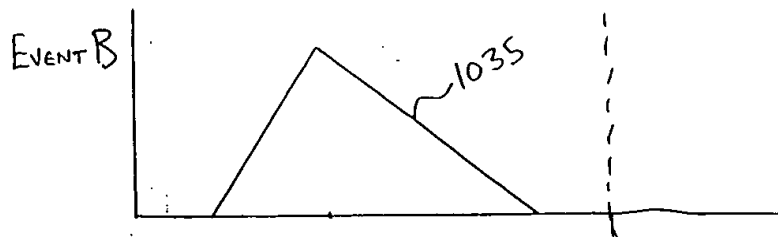
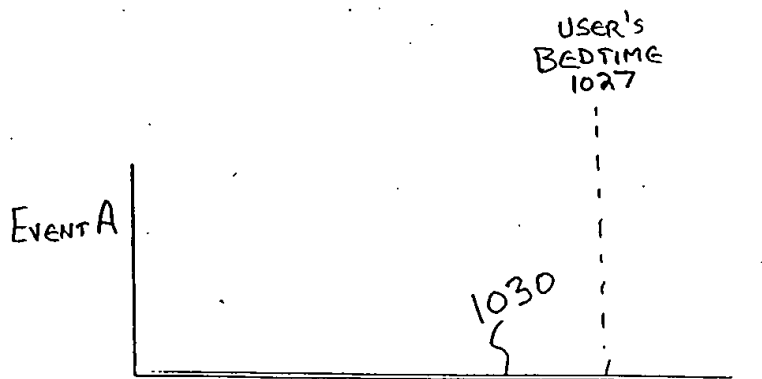


FIG. 10C
FINAL
(MODIFIED)
RECOMMENDATION
FUNCTIONS

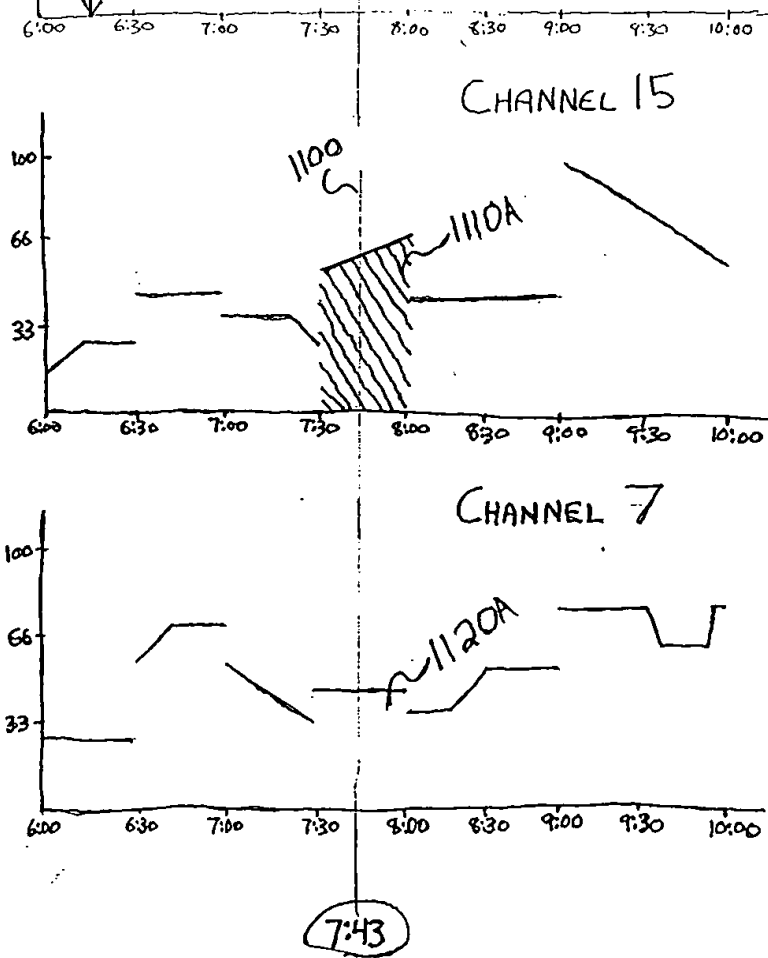
RECENT INCIDENT FEEDBACK

INCIDENT
6:45 p.m.
USER ARRIVES
HOME

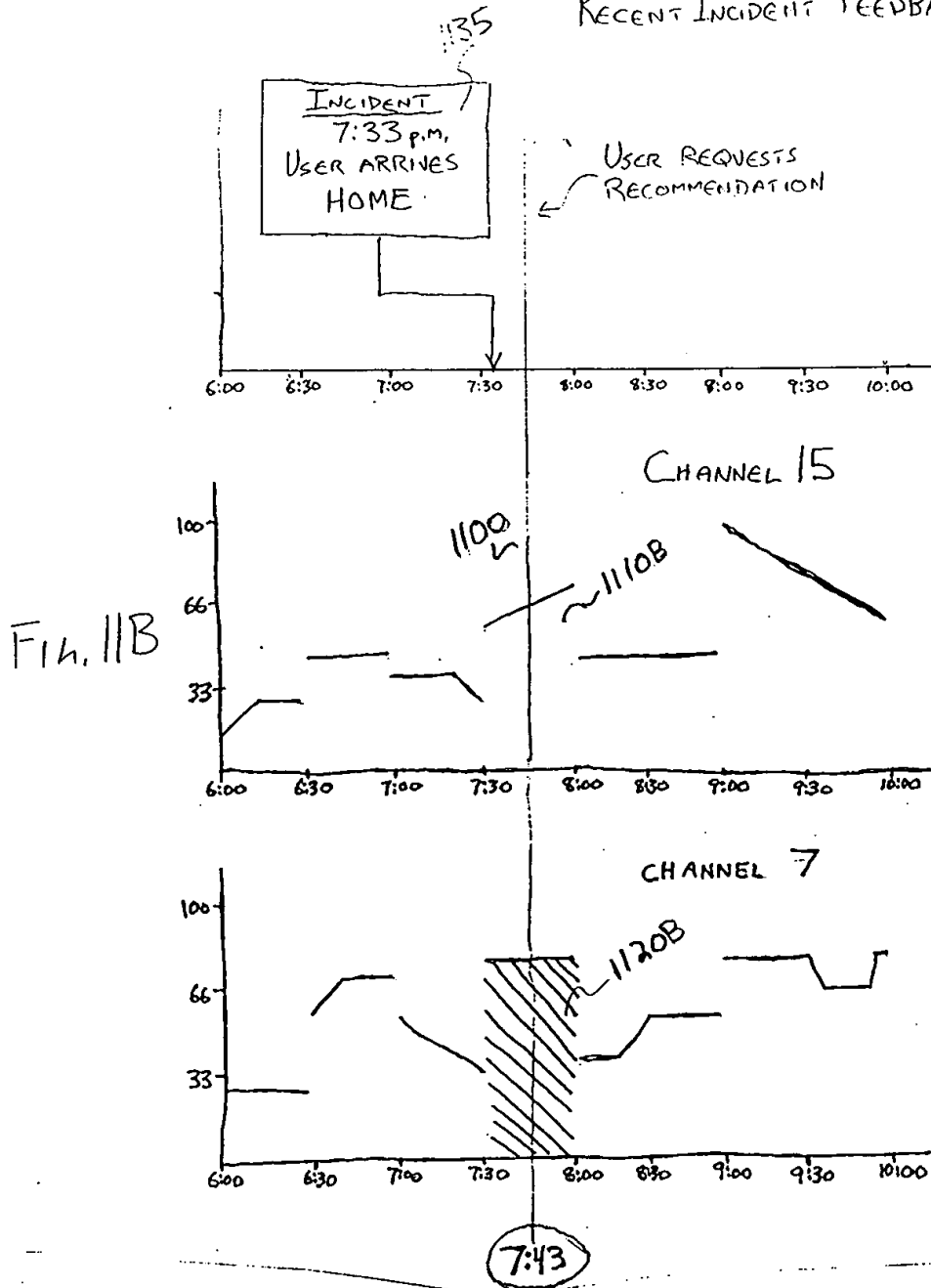
1130.

USER REQUESTS
RECOMMENDATION

FIG. 11A



RECENT INCIDENT FEEDBACK



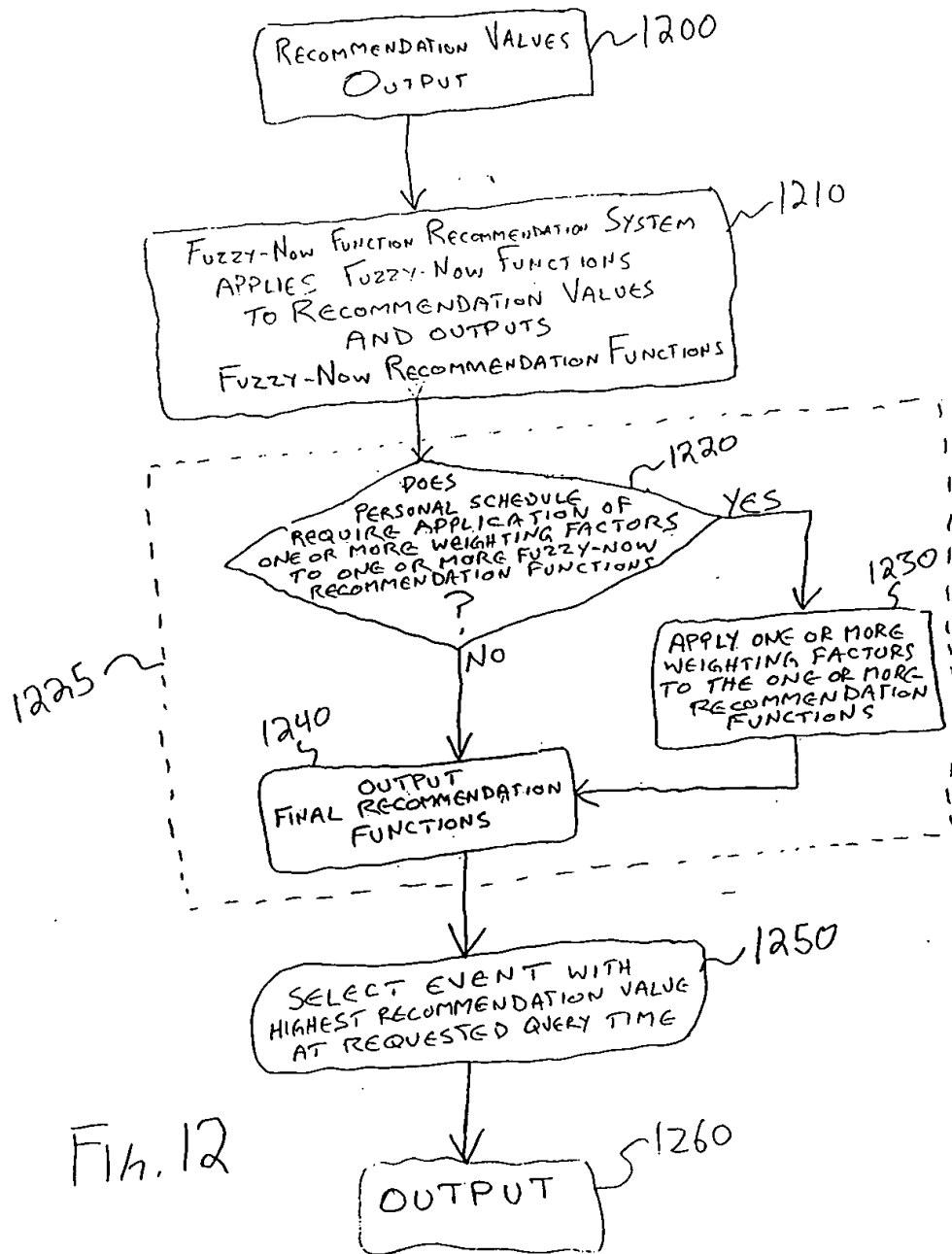


Fig. 12